

Tax Deductible Voluntary Contribution & Special Voluntary Contribution Account Enrolment



This user guide provides step-by-step instructions on how a scheme member can open a Tax Deductible Voluntary Contribution (TVC) and Special Voluntary Contribution (SVC) account in an MPF Scheme on the **eMPF Mobile App**. All screenshots are for illustration purposes only. The actual design of the app interface may be different.

For any enquiries regarding the **eMPF Platform**, please contact us through the following channels:

eMPF Customer Service Hotline	183 2622
Email	enquiry@support.empf.org.hk
	Hong Kong Island Unit 601B, 6/F, Dah Sing Financial Centre, No. 248 Queen's Road East, Wanchai, Hong Kong
	Kowloon Suites 1205-6, 12/F, Chinachem Golden Plaza, No. 77 Mody Road, Tsim Sha Tsui East, Kowloon
eMPF Service Centre	New Territories Suite 1802A, 18/F, Tower 2, Nina Tower, No. 8 Yeung Uk Road, Tsuen Wan, New Territories
	Opening Hours Monday to Friday : 9:00 a.m. to 6:00 p.m. Saturday : 9:00 a.m. to 1:00 p.m. Closed on Sunday and Public Holiday

Version: 1.1 Date : 28 Jan, 2025

Tax Deductible Voluntary Contribution & Special Voluntary Contribution Account Enrolment

If you would like to open a **Tax Deductible Voluntary Contribution (TVC)** or **Special Voluntary Contribution (SVC)** account under an scheme which is onboarded to the **eMPF Platform**, please follow the steps below to complete the enrolment.







Read the instructions and tap Start Enrolment

Select a **Scheme** to enrol and tap **Next**.



5 Select an identity verification method:
 a) "iAM Smart" or b) "e-Identity Verification".

3

4

a) Verify with "iAM Smart"





a2 Follow the instructions and perform the subsequent steps as indicated on your "iAM Smart" mobile app.

b) Verify with "e-Identity Verification"



Tap **Start Scanning** and perform the subsequent steps as indicated on your **eMPF** Mobile App.



Tax Deductible Voluntary Contribution & Special Voluntary Contribution Account Enrolment

► Continue via eMPF Mobile App -

< Tax Deductible Volunt 🗄 $ imes$	HKID No. (For HKID No. A123456(B), please A123456B)	input
<mark>0 0</mark> 3 4 5 6	L8670199	25
Personal Information	Date of Birth (DD/MM/YYYY)	
	11/11/1980	
MPF Scheme A Trustee: Trustee A	Gender	
	Male	~
 Personal Details 	Place of Birth	
Title	Hong Kong, China	× .
Mr ~	Nationality	50
Sumame (English)	Chinese	~
Chan	Job Title	2
Given Name (English)	Others	~
Tai Man	Contact Information	~
Sumame (Chinese)		
RR.	Address	*
Given Name (Chinese)	Way of Communication	~
大文	Common Reporting Standard	_
ID Type	Form	×
HKID	1852.00	

After you complete the authentication process via "iAM Smart" or "e-Identity Verification", some of your personal information will be pre-filled automatically. Please review if the pre-filled information is correct and fill in the remaining information including Contact Information, Address and more. Then, tap Next.

0 2 3	(4) (5) (6)	0-0-6
Contact Infor	mation ~	Contact Information
Email		
chantaiman@a	bc.com Verify	Enter Verification
Mobile No.		Code
+852 ~ 912	234567 Verify	email to chant****@abc.com.
Secondary Telephone	No. (Optional)	
✓ Address		Did not get a veriification code? Resend in 51 seconds
🧹 Way of Comr	nunication ~	Vay of Communication
Common Rep Form	porting Standard	Common Reporting Standard Form
	Next	

Tips: Please remember to verify your email address and/or mobile phone number by tapping the "Verify" button next to these 2 fields. You will receive a one-time passcode through email and/or SMS respectively, simply enter the verification code to finish the verification.

If the contact information between your **eMPF** and MPF account(s) are different, notifications for MPF account(s) will be sent to the contact information according to **eMPF** record. Tax Deductible Voluntary Contribution & Special Voluntary Contribution Account Enrolment



Remarks: After your enrolment is successfully completed, the contribution bills will be generated according to your selected **Contribution Frequency**. Once the contribution bills is ready, you will receive an **action item** in your **eMPF** to proceed the payment process. For details about the available Payment Methods , please visit "**Payment Methods**" page of the **eMPF Website**, then select "**Member**" tab , and relevant "**Trustee**" and "**Scheme**" name.

If you select **Direct Debit Authorization** as **Defaulted Payment Method**, the contribution payment will be automatically deducted from your bank account according to your selected **Contribution Frequency**, after your Direct Debit Authorization set up has been completed.

Tax Deductible Voluntary Contribution & Special Voluntary Contribution Account Enrolment

10

1







By clicking the "Accept" button, you confirm that you have read and agree to be bound by the Terms & Conditions below.

9

12. If is the responsebility of THE eccentration is the target back of the total annual is the pair of assument to the constraint of the total annual is the result of an annual to the constraint of the total annual to the total target of the t

The many two ways and provide the transfer during the lay or its respect of the transfer during the assessment year is too deductable but not the amount of TVC transferred is from other TVC accounts.



Review the information and tap Submit

10 Read the Terms & Conditions and tap Accept .



